



GILMAN SOUND TECHNOLOGIES LIMITED LIFETIME WARRANTY

Gilman manufactures some of the most reliable hand-built, all-tube amplifiers and speaker cabinets made. Gilman takes great pride in an extremely thorough testing procedure which is implemented on each product. In the unlikely event that you have a problem with your Gilman amplifier, please refer to warranty below. Gilman stands behind our products like no other and we're here to help you!

AMPLIFIERS: We offer a limited lifetime warranty to the original purchaser that a Gilman Amplifier will be free from defects in material and manufacturing. **Fill out the warranty card once you receive your Gilman product to establish coverage under this warranty, PLEASE KEEP YOUR PROOF OF PURCHASE TO USE YOUR WARRANTY.** This warranty does not cover service or parts to repair damage caused by accident, neglect, abuse, normal wear & tear, disaster, misuse, abuse, overpowering, negligence, inadequate packing or shipping procedures, and service, repair or any modifications to the product which have not been authorized or approved by Gilman Sound Technologies in writing. **ANY MODIFICATION TO THE AMPLIFIER WILL VOID YOUR WARRANTY.** If this product is defective in materials or workmanship as warranted above, your sole remedy shall be repair or replacement by Gilman as provided below.

CAUTION: Do NOT attempt to repair, modify or service your amplifier by yourself!!! Please read the instruction manual for all safety notifications, warnings and instructions. Gilman Amplifiers, like all tube amplifiers, have extremely high voltages that can cause serious injury or death. Do not remove the chassis from the amplifier. All repair and service work must be performed by Gilman Sound Technologies or an authorized service center. **ANY UNAUTHORIZED REPAIRS WILL VOID YOUR WARRANTY.**

TUBES: We warrant the original purchaser that the specific tubes used in Gilman Amplifiers will be free from defects in material and production for a period of 90 days from the original date of purchase. A dated sales receipt will establish coverage under this warranty. This tube warranty will automatically terminate 90 days after the original retail sales date. This tube warranty is in lieu of all other expressed warranties. If tubes fail within the 90 day warranty period your sole remedy shall be replacement of tubes as provided below.

RETURN PROCEDURES: In the unlikely event that a defect occurs please email us at customerservice@GilmanAmps.com or call 858.527.2863. In most cases we can help you diagnose the problem via email or Facebook Messenger. If a product must be sent to us, please follow the procedure outlined below.

- Defective products must be shipped, together with proof of purchase, freight pre-paid and insured to Gilman Sound Technologies or an authorized service center.
- If a product must be returned to Gilman Sound Technologies for warranty replacement/repair, a Return Authorization Number must be obtained from our Customer Service Department prior to shipping the product.
- Please contact Gilman Sound Technologies Customer Service Department for the Authorized Service Center nearest you.
- Products must be shipped in their original packaging or its equivalent; in any case, the risk of loss or damage in transit is to be borne by the purchaser.



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- The Return Authorization Number must appear in large print directly below the shipping address.
- Always include a brief description of the defect, along with your correct return address and telephone number.
- When calling to inquire about a returned product, always refer to the Return Authorization Number.

If Gilman Sound Technologies determines that the unit was defective in materials or workmanship at any time during the warranty period, Gilman Sound Technologies has the option of repairing or replacing the product at no additional charge, except as set forth below.

- All replaced parts become a property of Gilman Sound Technologies. Products replaced or repaired under this warranty will be returned via ground shipping within the United States or Canada - freight prepaid.
- Gilman Sound Technologies is not responsible for costs associated with expedited shipping, either to Gilman Sound Technologies or the return of the product to the customer.

All warranty repairs outside the United States and Canada must be directed to the dealer or distributor from which you purchased the product.

INCIDENTAL OR CONSEQUENTIAL DAMAGE: In no event will Gilman Sound Technologies be liable for any incidental or consequential damages arising out of the use or inability to use of any of our products, even if a Gilman Sound Technologies dealer has been advised of the possibility of such damages, or any other claim by any other party. Some states do not allow the exclusion or limitation of consequential damages, so the above limitation and exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

FOR YOUR PROTECTION: Please complete and send in the warranty registration card to: Gilman Amplifiers, care of Gilman Sound Technologies, PO Box , El Cajon, CA 92020. Please send within (10) ten days of the date of purchase so that we may contact you directly in the event a safety notification has been issued in accordance with the 1972 Consumer Product Safety Act.

CUSTOMER SUPPORT: Our dedicated and friendly staff is ready to help you with any warranty or product questions you may have. Please email us at customerservice@gilmanamps.com or call 858.527.2863. **Thank you** again for choosing Gilman Sound Technologies and we look forward to a long partnership!